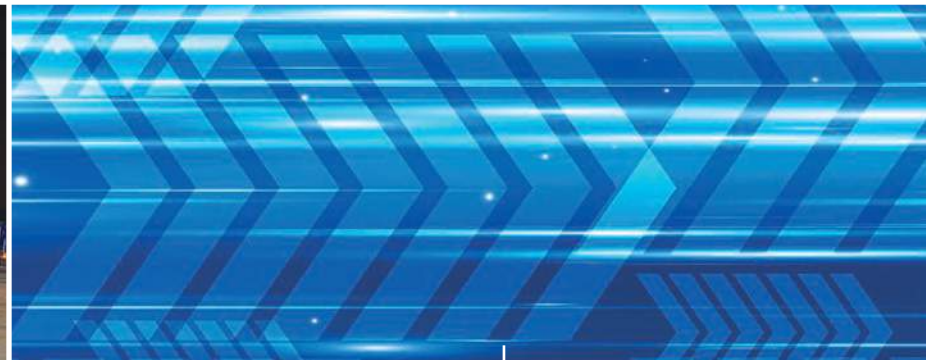
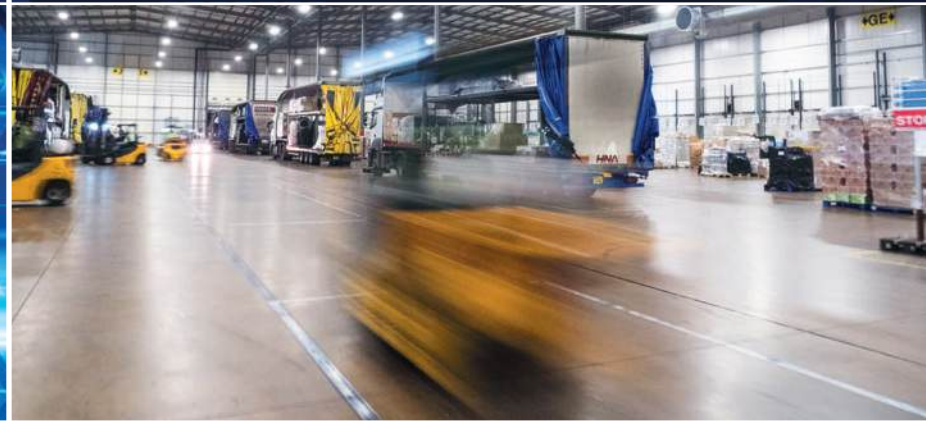


TPN. We are THE Pallet Network





# We are THE best in the business

## About TPN

If you need palletised freight distribution to deliver your goods to your customers, you won't do better than TPN. We have the biggest UK Membership of any pallet network, the highest service levels, and the best IT.

We cover every postcode in the UK, and we have small delivery areas for our Members to ensure high quality and reliable customer service. Our on-time delivery KPIs are circa 2% above industry average and we have a zero tolerance policy for damage or loss.

Your business depends upon on-time and intact delivery. Business customers need their goods to fulfil their own contracts – and residential customers judge you on the quality of their delivery experience. TPN won't let you down.



**"TPN is very impressive. They do what they say they will,**

**they communicate clearly and they are really reliable"**

**Jason Hawes, ExaClair, Head of Logistics**







#### What we offer

- Palletised freight distribution for economy, next day or timed deliveries
- A range of pallet sizes including full, half and quarter pallets
- Excellent communication between you, regional Member depots, and your customers
- Full IT support for inputting your jobs, printing your labels, and tracking your pallets right across the network – even on your phone
- We engineer the shortest possible route and lowest carbon footprint for your pallets
- Guaranteed excellence with our fully audited, ISO 9001-accredited Members



# We have THE sector-leading IT system



## **TPN Connect**

Our IT, TPN Connect, is sector-leading. It's designed to bring the very best of B2C technology to the B2B marketplace – and to make your service providers more efficient.

Connect is ours, developed in-house, which means we can provide it FREE to our Members and their customers. It also means that we can continually evolve it to meet your needs.

You can use TPN Connect to input your jobs, print your labels, track your pallets and see proof of delivery and reports. You have all your pallet information at your fingertips. We'll ensure you are getting the best functionality our system can offer.







#### What TPN Connect offers you

- End to end control from job input to POD
- Web-based visibility of your pallets across the network
- Award-winning ePOD
- The best of B2C service for the B2B marketplace.
- Customers can input jobs, print their own labels and even track their pallets from their phones
- Capacity-managed bookings for outsized freight with TPN XL, giving you guaranteed delivery windows
- Easy communication with your depot and between depots, ensuring resilient and reliable service
- Uniformed drivers treating your customers with respect

**"I am especially grateful for the level  
of commitment, professionalism,  
helpfulness and overall delivery success"**

**Nick Buckfield, Works Manager, Papergraphics**



# THE future-proofed Hub operation

## Why TPN?

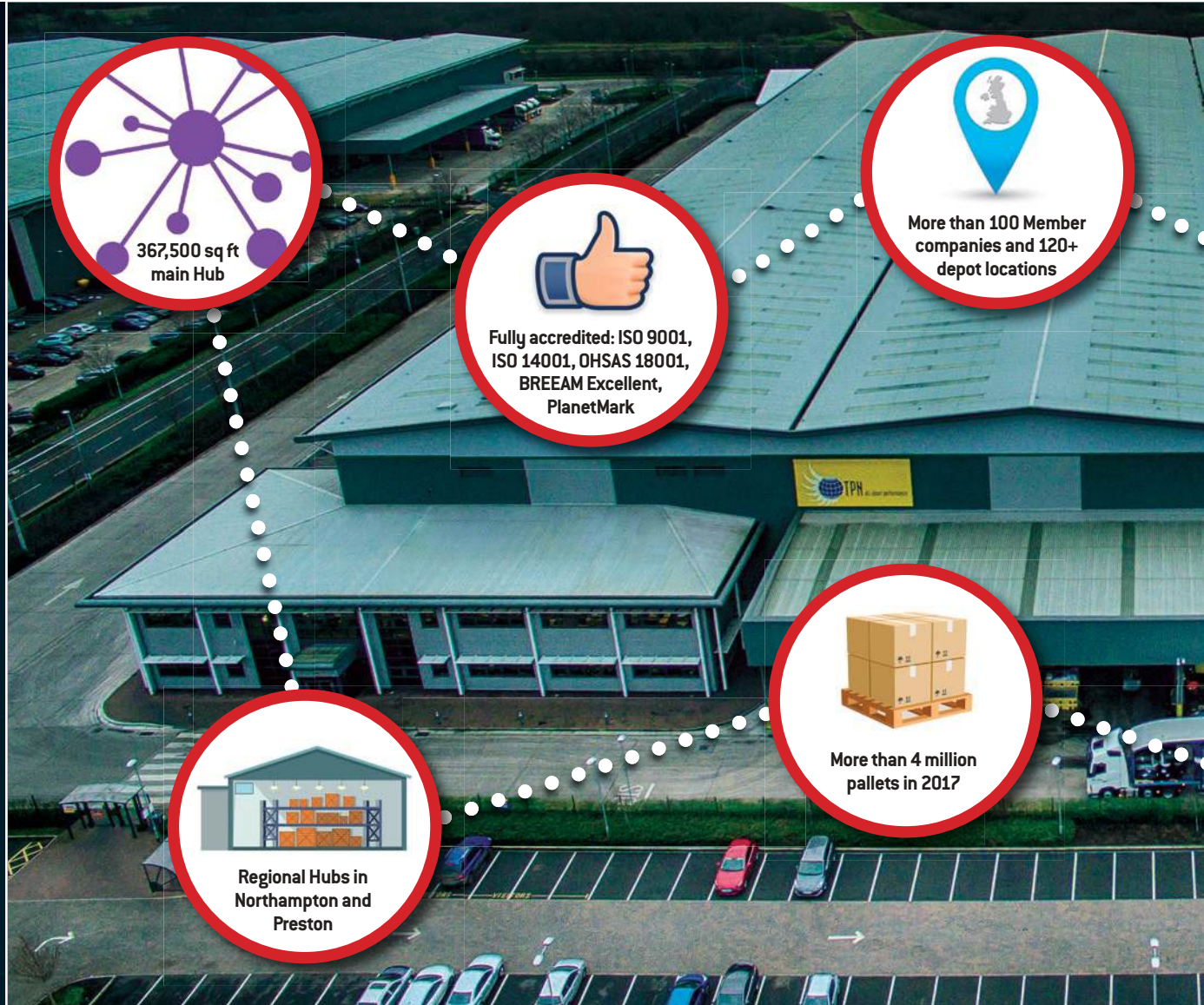
TPN is the biggest pallet network by Member volume or Membership numbers in the UK. This is for one reason: we're the best.

We do everything we can to make sure you get an excellent service at a best-value price.

Our Members' customers tell us again and again, they wouldn't move — because a transport service which helps them keep customers pays for itself over and over.

We have the right infrastructure, the right IT and the right attitude to deliver your business and keep your customers happy.

We are THE Pallet Network.







Parking for 220 trucks



Sister network,  
TPN Ireland



40 trailers can be  
loaded/unloaded  
simultaneously



Highest on-time  
delivery KPIs in the  
sector



Specialist outsized  
freight service

### Our operation

- We have our main Hub in Sutton Coldfield and our two regional Hubs are in Preston (300,000 pallets last year) and Northampton (capacity of 8,000 a night).
- We constantly make our operations slicker and more resilient to volume fluctuation. That's why our on-time delivery KPIs are consistently circa 2% above sector average.
- We manage the now and plan for the future. We understand your business — and we know ours. TPN. We are THE Pallet Network.

**"TPN is evolving**

**the network model**

**towards peak-proof**

**service resilience"**

**Mark Duggan, MD, TPN**



### Let TPN transform your deliveries

Our entire operation is designed for service excellence.

- We have THE best IT in the sector
- We have THE best UK postcode coverage
- We have THE best on-time delivery KPIs
- We have THE best-value proposition for your business
- We are THE Pallet Network

To find out more about what TPN can do for your business, go to:

[thepalletnetworkltd.co.uk](http://thepalletnetworkltd.co.uk)

